

GUEST SPEAKERS



Dr. Ashby Wolfe

Regional Chief Medical Officer, CMS

Dr. Ashby Wolfe is a board-certified family physician that serves as Regional Chief Medical Officer offices in Seattle and San Francisco. Dr. Wolfe has served as a CMS Regional Chief Medical Officer since 2015, focusing on the implementation of Medicare and Medicaid policy across the Western United States and the Pacific Territories. As a senior medical advisor, she provides clinical expertise to the divisions of Medicare and Medicaid payment policy, quality improvement, survey operations, contracted health plans and serves as a principal liaison with the clinical community. Dr. Wolfe has a particular interest in improving the quality and equity of care for underserved and low-income populations.

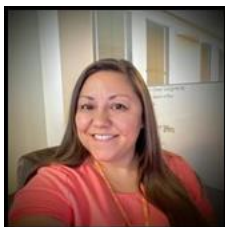
Dr. Wolfe completed her medical degree at Stony Brook School of Medicine in New York, and her residency training at the UC Davis Medical Center in Sacramento, California. She also holds a Master of Public Policy and a Master of Public Health from the University of California, Berkeley.



Roxanne Cooksey

Director of Healthcare Customer Service Operations, Performant

Roxanne Cooksey has more than 18 years of healthcare customer service and project management experience. She oversees multiple Performant Healthcare Customer Service Teams, closely monitoring performance to ensure outstanding customer service delivery for the CMS RAC Region 1, Region 2 and the national contract for Region 5, as well as multiple commercial client contracts.



Crystal Guadan

Program Manager, Cotiviti

Crystal Guadan joined Cotiviti in February 2010 and was promoted to Program Manager in August 2012. As Program Manager she serves as the liaison between Cotiviti GOV Services and other CMS contractors to support the RAC Program in accordance with the Recovery Auditor Statement of Work. She has 20+ years of operational, claims processing, and Provider Relations experience in the health insurance industry with over 15 years of that experience being in Recovery Auditor positions.

NORIDIAN SPEAKERS



Luke Barré, MD, MPH, FACP

Contractor Medical Director

Luke Barré, MD, MPH, FACP, joined Noridian Healthcare Solutions in January 2024 as a Contractor Medical Director. Dr. Barré completed their Internal Medicine residency at Boston University, their MPH, rheumatology fellowship and leadership preventive medicine residency at Dartmouth College in Hanover, New Hampshire. Board-certified in Internal Medicine, Preventive Medicine, and Rheumatology, Dr. Barré brings 10 years of practice experience in outpatient and inpatient services. Dr. Barré continues to practice clinical medicine in the outpatient setting.



Kimberly Brantley Phillips

Provider Outreach and Education Representative

Kimberly Brantley Phillips is a Provider Outreach and Education Representative at Noridian Healthcare Solutions. Kimberly provides outreach and education for Noridian states concentrating her attention on Part A. Her primary responsibilities include offering educational instructions and direction to the Medicare community. Prior to joining Noridian in March 2023, Kimberly worked as a Medical Assistant and Medicare Eligibility Representative on Part D and brings over 20 years of healthcare experience with her. Kimberly serves on several advisory groups.



Teresa Cirelli, CPC

Provider Outreach and Education Representative

Teresa Cirelli started with Noridian in 2020 with the Provider Outreach and Education team to provide education on current Medicare regulations and reviewing data to prevent erroneous claim submissions. She has been involved with Medicare education since 1990 working with another Medicare contractor and with a medical association. Providing compliance education for providers to understand Medicare policies, regulations and coding guidance has been the aspiration for sharing her Medicare knowledge. She became a Certified Professional Coder through AAPC in 1997 and serves on several CMS workgroups.



Vanessa Cirelli

CERT Operations Coordinator

Vanessa has been in the medical administration field for 20 years, four of those years being with the Noridian CERT Team. Previous experience includes primary care and specialty medical billing, claim denial resolution, claims processing, provider relations, specialized in Medicaid, Medicare and Medicare Advantage plan billing; all which play a part in her current role as a CERT Operations Coordinator for Noridian. As a CERT Operations Coordinator Vanessa specializes primarily in Part A, assisting providers in getting their denied claims overturned and paid as well as working with providers on educating and overturning CERT errors to decrease the overall improper payment rates.



Tammy Ewers, CPC

Provider Outreach and Education Representative

Tammy Ewers has 33 years of Medicare experience encompassing both Part A and Part B programs with the past 25 years dedicated specifically to education and outreach endeavors. Her primary function is to serve as a liaison between the health care community and the Medicare Program with a focus on providing educational instruction, guidance, and compliance to all provider types. Tammy has worked on several state and program transitions. In addition to her business and educational background she has been credentialed as a certified professional coder since 2001 and serves on multiple CMS workgroups, compliance, professional committees, state agency and advisory groups. Her strong interest in congressional law makes Medicare a perfect fit. A NW native and she resides in Washington State, the "other" Washington.



Corinne Medina

DMEPOS Provider Outreach and Education Representative

Corinne Medina provides outreach and education to the Noridian Healthcare Solutions Jurisdictions A and D states, concentrating her attention on Part B, specifically durable medical equipment (DME). Primary responsibilities include offering educational instruction and direction to the Medicare community. Prior to joining Noridian, Corinne worked for a small DME supplier in Pennsylvania, which has fueled her passion for educating and supporting DME suppliers.



Aparna Rajadhyaksha MD, MBA

Contractor Medical Director

Aparna Rajadhyaksha MD MBA joined Noridian Healthcare Solutions in August 2023 as a Contractor Medical Director. Dr. Rajadhyaksha completed her Clinical Pathology at Baystate Medical Center, Tufts University followed by Medical Genetics at University of Miami. She is board-certified in Clinical Pathology, Medical Genetics and Biochemical Genetics. Dr. Rajadhyaksha brings 15 years of practice experience in Genomic/Genetic Testing. She also has five years of Medicare experience in Molecular Pathology. Dr. Rajadhyaksha continues to practice clinical medicine in the Molecular Pathology setting.



Claire Schmitt

Provider Audit and Reimbursement Education Representative

Claire Schmitt provides outreach and education to Part A Jurisdiction E and Jurisdiction F providers, focusing on Provider Audit and Reimbursement related topics. She previously worked in the Provider Contact Center helping providers with general Medicare questions and working through claim denials. Prior to Noridian, Claire worked as a middle school social studies teacher and holds a Bachelor of Arts in History with a concentration in Secondary Social Studies Education.



Julie Schroeder

Provider Enrollment Outreach and Education Representative

Julie Schroeder has nine years of experience working with Medicare including Part A and Part B provider/suppliers' enrollment, and 30 years of government regulations within the educational, financial, and Medicare sectors. She serves as an intermediary between the medical community and Medicare providing education, guidance, and knowledge of regulations. Julie has a strong understanding of the Identity and Access system (I & A), Provider Enrollment Chain & Ownership System (PECOS) system, and enrollment practices. Julie earned her Bachelor of Art's degree, in Education from Bethel University in St. Paul, MN.

Julie grew up in Minnesota enjoying sailing, kayaking, ice skating, and hiking around the 10,000 plus lakes.



Mindy Schultz, RN, CPC

Supervisor, Medical Review Part B Redeterminations and ALJ

Mindy Schultz, RN, CPC, is the Supervisor of Medical Review Part B Redeterminations and ALJ. Mindy is an experienced clinician and enjoys collaborating with all departments to learn and implement process improvements. She is a powerful force in the workplace and uses her positive attitude and tireless energy to encourage others to work hard and succeed. Mindy is inspired daily by her husband and their two children. In her free time, she likes to spend time with family and friends at the lake, reading and watching her kids learn and grow every day.



Hailey Smith

CERT Medical Review Analyst

Hailey Smith has been in the medical administration field for 12 years. Her experience ranges from Third Party Administration (TPA) Benefits, claims processing, provider relations, customer service, client liaison, medical billing, to her current role as the CERT Medical Review Analyst. As the Medical Review Analyst, Hailey does data gathering, enhancements, audits, and reporting for team operations as subject matter expert in those areas. She also conducts data analysis of reports to determine edits and program effectiveness.

SYMPOSIUM FACILITATORS AND PROMOTERS



Valerie Cavett

Provider Outreach and Education Representative

Valerie Cavett provides outreach and education to the Noridian Healthcare Solutions Jurisdiction E (JE) states, concentrating her attention on Part A. Primary responsibilities include offering educational instructions and direction to the Medicare community. Prior to joining Noridian, Valerie worked as a nurse, and brings over 17 years of clinical experience with her. Valerie serves on several CMS committees and advisory groups.



Cheryl Hanson

Provider Outreach and Education Representative

Cheryl Hanson provides outreach and education to North Dakota, South Dakota, and Wyoming, concentrating on Part B. Primary responsibilities include claims data analysis, educational instruction and direction to the Medicare community focusing primarily on Provider Contact Center calls, claim denials, and appeals. Cheryl uses data analysis to drive the individual education providers may need. She has been with Noridian six years, working in EDI, Provider Outreach Education and DME Reopening. She previously worked in Release of Information at a local hospital and with a contractor for the VA. She brings nine years of Medicare understanding and serves on CMS committees and advisory groups.



Miriam Ocampo Funderburk

Provider Outreach and Education Representative

Miriam Ocampo Funderburk provides outreach and education to the Noridian Healthcare Solutions JE Jurisdiction states – Idaho, Montana, North Dakota, and South Dakota, concentrating her attention on Part A. Primary responsibilities include offering educational instructions and direction to the Medicare community. Prior to joining Noridian, Miriam worked as a Senior Revenue Cycle Coordinator and Patient Financial Services Specialist and brings over 25 years of experience within Medicare healthcare. Devoted mother of three. She enjoys nature hikes and community volunteering at her local county food bank and city food pantry.



Erin Swaidner

Provider Outreach and Education Representative

Erin Swaidner is an Education Representative for the Provider Outreach and Education department at Noridian. She primarily works with Part B providers from Utah and Montana in addition to hosting various educational events for the Medicare provider community. Erin is a subject-matter expert in chiropractic care, drugs and biologicals, ESRD, NCCI, medical oncology, and preventive care. With a background in community health education, Erin brings several years of primary care clinic management and non-profit experience to the POE team. Erin also serves on the Health Equity - Care Deficit MAC Workgroup.