

## NORIDIAN SPEAKERS

### Valerie Cavett

#### Provider Outreach and Education Representative



Valerie provides outreach and education to the Noridian Healthcare Solutions Jurisdiction E states, focusing on Part A. Primary responsibilities include offering educational instruction and direction to the Medicare community. With over 17 years of clinical experience as a nurse, Valerie brings valuable expertise to her role. Valerie also serves on several CMS committees and advisory groups.

### Teresa Cirelli, CPC, CPMA

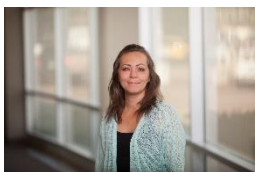
#### Provider Outreach and Education Representative



Teresa Cirelli started with Noridian in 2020 as part of the Provider Outreach and Education team. She provides education on current Medicare regulations and reviews data to prevent erroneous claim submissions. Teresa has been involved in Medicare education since 1990, working with another Medicare contractor and a medical association. She is dedicated to providing compliance education to help providers understand Medicare policies, regulations and coding guidance. Teresa became a Certified Professional Coder through AAPC in 1997 and serves on various CMS workgroups.

### Carynne Godfrey

#### CERT Medical Review Analyst



Carynne has twelve years of experience with Noridian Healthcare Solutions and close to fifteen years working in the healthcare industry. She started out as a Customer Service Representative in the Part B Provider Contact Center, making her way to a Customer Service Specialist, then transitioned to being a Quality Analyst for the Contact Center. She also spent four years as an Education Representative for Part B Provider Outreach and Education. Currently, she is a Medical Review Analyst for the CERT department, responsible for developing reporting requirements to enhance innovation and efficiency in CERT workloads.

## Cheryl Hanson

### Provider Outreach and Education



Cheryl Hanson is a Provider Outreach and Education Representative at Noridian Healthcare Solutions. She provides outreach and education to North Dakota, South Dakota and Wyoming, concentrating on Part B. Her primary responsibilities include claims data analysis, educational instruction and guidance to the Medicare community, particularly on laboratory claims, denials, and appeals. Cheryl uses data analysis to tailor education for individual providers. She has been with Noridian eight years, working in EDI, Provider Outreach and Education, and DME Reopenings. Previously, she worked in Release of Information at a local hospital and with a contractor for the VA. She brings ten years of medical and Medicare experience and serves on CMS committees and advisory groups.

## Heidi Klein

### Medicare Provider Enrollment Outreach and Education Representative



Heidi Klein is a Provider Enrollment Education Representative who provides high level concierge customer service by prioritizing research and resolution to all questions regarding Medicare provider enrollment. Heidi believes that service excellence, constant innovation, and integrity are vital in building solid business relationships.

Employed with Noridian for 11 years, Heidi started on the front lines processing Medicare enrollment applications and transitioned into her current role, providing direct assistance, education, and support to the Medicare provider community.

## Dr. Arthur Lurvey

### Medicare Contractor Medical Director (CMD)



Dr. Arthur Lurvey is a board-certified internist and endocrinologist, serving as a Medicare Contractor Medical Director for 25 years. He has worked with various Medicare contractors, including California Part B Carriers Transamerica Occidental Life Insurance Company, National Heritage Insurance Company, National Government Services, Palmetto GBA, and Noridian Healthcare Solutions for the past 13 years in Jurisdiction E and F.

Dr. Lurvey practiced clinical medicine for 35 years. He received his MD degree from the University of Illinois and completed his post doctorate and fellowship training at Los Angeles County-USC Medical Center.

Dr. Lurvey is a Delegate to both the California Medical Association and American Medical Association, has been a past Hospital Chief of Staff and served on numerous committees of LACMA, CMA, and AMA. He also is active in the American College of Physicians and American Association of Clinical Endocrinology. Additionally, he has served as a CMA surveyor for both the JCAHO hospital survey program and the CME accreditation program in California.

## **Corinne Medina**

### **DMEPOS Provider Outreach and Education Representative**



Corinne serves as an outreach and education representative for Noridian Healthcare Solutions, focusing on Jurisdictions A and D. She specializes in Durable Medical Equipment (DME). Her primary responsibilities involve providing educational instruction and guidance to the Medicare community. Before joining Noridian, Corinne worked for a small DME supplier in Pennsylvania, which ignited her passion for educating and supporting DME suppliers.

## **Timothy Morrissey**

### **Provider Outreach and Education Representative**



Tim began his healthcare career in 2013, supporting Noridian's Appeals team with claims adjudication. He later supported Part B providers in the Contact Center and beneficiaries in CMS' Asbestos-Related Disease reimbursement program. Since joining the Education team in 2019, Tim has provided education and research support in areas such as inpatient rehabilitation, end-stage renal disease, provider-based billing, ambulance services, claim denials, and Direct Data Entry.

## **Miriam Ocampo Funderburk**

### **Provider Outreach and Education Representative**



Miriam Ocampo Funderburk provides outreach and education to the Noridian Healthcare Solutions Jurisdictions E and F, focusing on Part A and Federally Qualified Health Centers. Her primary responsibilities include offering educational instruction and guidance to the Medicare community and serving as a liaison for various workgroups.

With over 25 years of experience in healthcare, Miriam previously worked as a Senior Revenue Cycle Coordinator and Patient Financial Services Specialist. She is a devoted mother of three who enjoys nature hikes and community volunteering at her local county food bank and city food pantry.

## Claire Schmitt

### Provider Audit and Reimbursement Education Representative



Claire provides outreach and education to Part A Jurisdiction E (JE) and Jurisdiction F (JF) providers, focusing on Provider Audit and Reimbursement related topics. She previously worked in the Provider Contact Center assisting providers with general Medicare questions and claim denials. Before joining Noridian, Claire was a middle school social studies teacher and holds a Bachelor of Arts in History with a concentration in Secondary Social Studies Education.

## Hailey Smith

### CERT Medical Review Analyst



Hailey Smith has 13 years of experience in the medical administration field. Her experience includes Third Party Administration (TPA) Benefits, claims processing, provider relations, customer service, client liaison, and medical billing. In her current role as a CERT Medical Review Analyst, Hailey conducts data gathering, enhancements, audits, and reporting for team operations. She also conducts data analysis of reports to determine edits and program effectiveness.

## Lori Weber, CPC

### Provider Outreach and Education Representative



Lori Weber, CPC, is a Part B Provider Outreach and Education (POE) representative with Noridian Healthcare Solutions, LLC, serving the island territories of American Samoa, Guam, Northern Mariana Islands, along with Hawaii, California, and Oregon. She joined Noridian in 2006, working as the Medicare fee-for-service contractor for 13 states and 3 islands in two jurisdictions.

Lori is a local chapter member CPC coder of the American Academy of Professional Coders (AAPC) and participates in the CMS and Noridian Informal Medicare Professional Advisory Council (IMPAC). She also serves on the national Medicare Learning Network (MLN) committee and various other Medicare advisory councils.

As an educator, Lori provides association and provider education through webinars, articles, individual outreach and guest speaking at specialty associations. She enjoys assisting and educating the provider community.

## **Brenda Swancy**

### **Provider Outreach and Education Representative**



Brenda Swancy is an Education Consultant for the outreach and education teams at Noridian Healthcare Solutions, providing guidance for the Jurisdiction A and D Durable Medical Equipment Prosthetics Orthotics and Supplies (DMEPOS) Medicare Administrative Contractor (MAC) contracts. As an education consultant, she supports the supplier community by creating and presenting training courses on detailed billing, coding, and coverage requirements for Medicare fee-for-service.

With over 18 years of experience in the DMEPOS community, Brenda began her career in the Provider Call Center for the Durable Medical Equipment (DME) JD contract. She then transitioned to the Redeterminations team, where she earned certificates of completion for several specialties. Brenda has excelled in Education and Outreach, teaching the supplier community the requirements for billing equipment.