

Clearinghouse Reminder: MSP Auto-Populating Electronic Claims

March 18, 2022

To: Clearinghouse and Related Vendors working with Noridian Medicare

Attention: Medicare Part B CMS-1500 Electronic Claims Manager

It has come to Noridian's Part B Medicare Secondary Payer (MSP), Electronic Data Interchange (EDI) and Provider Education's attention that some clearinghouses are auto-populating the CMS-1500 electronic equivalent claims with incorrect information.

When providers receive denials for the primary insurer information (missing or incomplete with CO16 or MA04), on MSP claims submitted electronically, Noridian advises them to check with their clearinghouse. We want to make sure the clearinghouse is not auto-populating liability payer type (47) in loop 2320 SBR05 without looking first at the actual Group Health Plan (GHP).

The correct value code needs to be auto-populating for the primary payer type. These include 12 Working Aged, 13 End-Stage Renal Disease or 43 Disability as reflected below. We encourage providers and vendors to register for our next webinar on March 29, 2022, at 1:00 p.m. Central Time.

MSP Claim Denials / Reopen in Noridian Medicare Portal (NMP)

1. Reject/Denial Codes (CO16/MA04)
2. Secondary payment cannot be made because primary insurer information is missing or incomplete
3. Ask your clearinghouse to not auto-populate the Liability (47) IF they have a Group Health Plan (GHP)
4. Correct GHP Payer Types 12, 13, or 43

MSP Value Code and Payer Type

Non-Group Health Plan (NGHP) 14, 15 and 47

1. 12 Working Aged
2. 13 End Stage Renal Disease (ESRD)
3. 14 No Fault (Auto or Liability)
4. 15 Workers' Compensation
5. 41 Black Lung
6. 42 Veterans Administration
7. 43 Disability
8. 47 Liability (rarely used)

Additional information can be located on the EDISS website, <http://www.edissweb.com> in the What's New Section and on the Noridian Medicare website, <https://med.noridianmedicare.com>.

Thank you in advance for your immediate action in solving this high claim denial for your customers who bill Medicare Secondary Payer (MSP).

Sincerely,

Noridian Medicare EDI, MSP, and Provider Education Teams

- Jurisdiction E: 1-855-609-9960 (CA, HI, NV, American Samoa, Guam, N Mariana Island)
- Jurisdiction F: 1-877-908-8431 (AK, AZ, ID, MT, ND, OR, SD, UT, WA, WY)