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- Noridian Medicare Website (https://med.noridianmedicare.com)
- CMS Website (https://www.cms.gov)
Webinar Protocol

• Entering Webinar
  – Attendee lines are muted upon entry

• Open Forum
  – Written and verbal questions will be addressed throughout this meeting
  – Verbal questions: Use “raise hand” feature and introduce yourself prior to speaking
  – Written questions: Use the “Question” panel and address to “All Organizers”
Questions & Answers

• Press *1 to ask a question
  – Clearly state your name and your organization
    • Questions should not be based on individual claims – No Protected Health Information may be discussed.
  – One question per acknowledgement

• Q&A from this ACT Call will be posted to the Noridian Website within 30 days
  – This call is recorded for the purpose of creating the minutes.
Agenda

• **Medicare Updates**
  – Medicare Step-by-Step 2017 In-Person Seminars
  – Condition of Payment Prior Authorization Program
  – Oxygen Volume Adjustments
  – Therapeutic Continuous Glucose Monitors (CGM)
  – Orders

• **Questions and Answers**
  – Pre-submitted questions
  – General Questions
  – Respiratory Questions

• **Resources & Reminders**
  – New ABN Form
  – KU Modifier
  – Standard Documentation Language Update
  – Social Security Number Removal Initiative
  – 200 Level Webinars
  – Upcoming Webinars
  – Electronic Supplier Visits
  – Educational Opportunities
  – Noridian Medicare Portal
“Medicare Step-by-Step”
2017 In-Person Seminars

• Customize your training
  – You pick what you want to learn about!

• Locations
  – JA: King of Prussia, PA (6/21)
  – JD: Omaha, NE (6/6)
  – Fall locations/dates to be announced later this summer

• Registration available now!
  – Noridian Medicare Website > Education & Outreach > In-Person Seminars
Condition of Payment Prior Authorization Program
## Condition of Payment Prior Authorization Program

<table>
<thead>
<tr>
<th>HCPCS</th>
<th>DESCRIPTION</th>
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<tbody>
<tr>
<td>K0856</td>
<td>Power wheelchair, group 3 standard., single power option, sling/solid seat/back, patient weight capacity up to and including 300 pounds</td>
</tr>
<tr>
<td>K0861</td>
<td>Power wheelchair, group 3 standard., multiple power option, sling/solid seat/back, patient weight capacity up to and including 300 pounds</td>
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</tbody>
</table>
Condition of Payment Prior Authorization Program (2)

• Submit Prior Authorization Request to DMEMAC
  – March 6, 2017
  – New York (JA) and Missouri (JD), Illinois (JB) and West Virginia (JC) beneficiaries and suppliers

• Claims submitted for K0856 or K0861 are subject to prior authorization as a condition for payment
  – Date of Service on or after March 20, 2017
  – Nationwide on July 17, 2017

• Additional Information
Condition of Payment PAR

- K0856 & K0861
- July 2017 Nationwide
- Base unit only
- Rep Payee included (July 17, 2017)
- Unlimited Prior Auth Requests
  - 1st Request processed within 10 days
  - 2nd and subsequent requests processed within 20 days
- Webinar – June 20, 2017 at 12:00 pm CT
Oxygen Volume Adjustments
Payment for Oxygen Volume Adjustments and Portable Oxygen Equipment

– When a beneficiary is receiving both stationary and portable equipment with High Liter Flow (HLF)
  • The portable is now separately payable
– In order to receive payment for the portable
  • The supplier must append the QF modifier to both the stationary and the portable
  • Effective on or after Dates of Service April 1, 2017
Therapeutic Continuous Glucose Monitor (CGM)
Therapeutic Continuous Glucose Monitor (CGM)

- CMS Ruling 1682R
- Dexcom G5 CGM system
  - Inexpensive and routinely purchased (IRP)
  - Dexcom G5 CGM durable receiver
  - All supplies and accessories necessary for use of the device
- MLN Matters MM10013
- Continuous Glucose Monitors – Frequently Asked Questions on the Noridian Website
Orders

Standard Documentation Requirements Policy Article – A55426
Orders

• Dispensing Order
  – If item was delivered based on dispensing order the supplier must obtain a DWO prior to billing a claim

• 5EO – Prior to Delivery
  – DME items included in Section 6407 of the Affordable Care Act (ACA)
    • MLN Matters MM8304 – ACA Guidance

• DWO – Prior to Billing
  – All DME items that do not require a 5EO or 7EO
  – All accessories and supplies provided with an ACA item base unit
Orders Elements

• 5EO - Five Element Order
  – Beneficiary Name
  – Item of DME – this may be general description
  – Signature of prescribing practitioner
  – Prescribing Practitioner’s NPI
  – Date of the Order

• DWO
  – Beneficiary’s name
  – Physician’s name
  – Date of the order
  – Detailed description of the item(s)
  – Physician signature and signature date
When is a New Order Required?

- Change in order
- When indicated in the medical policy
- State licensure or regulations
- Replacement
- Change in supplier
  - Only if the original order and documentation were not transferred to the new supplier
Questions & Answers

1st Segment: All General & Policy Related Questions
2nd Segment: All Respiratory Related Questions
Resources and Reminders
New ABN Form

• “Form CMS-R-131 (Exp. 03/2020)”
• Available in both English and Spanish
• PDF or Word document versions
• Instructions include updated verbiage to address ABN use by non-participating suppliers
• Mandatory use June 21, 2017

• ABN Information and Forms on CMS Website
KU Modifier

• Informational modifier used to receive the unadjusted fee schedule amount
  – Group 3 Complex Rehabilitative Power Wheelchair
    • Accessories
    • Seat and Back Cushions

• KU Modifier use extended through June 30, 2017

• MLN Matters Article, MM9966
Standard Documentation Language Update

• Coming 2017 with LCD updates
• Standard Documentation Language
  – Removed from LCD
  – Standard Documentation Language contained in a separate article linked to LCD
• More efficient updates when standard documentation is updated
• Shortens LCD for easier reading
• Allows for emphasis of policy requirements in the LCD and PA
Social Security Number Removal Initiative (SSNRI)

• Requires the removal of Social Security Numbers from Medicare cards by April 2019
  – Replaced with a Medicare Beneficiary Identifier (MBI)
  – Distribution of new cards will begin April 2018

• Noridian website: Claims & Appeals > Claim Submission > SSNI

• CMS Overview webpage:
  – [https://www.cms.gov/Medicare/SSNRI/Index.html](https://www.cms.gov/Medicare/SSNRI/Index.html)
200-Level Webinars

• Advanced webinar series
• High-level overview of basic coverage criteria
  – Suppliers attending these webinars should be well-versed in that policy’s requirements
• Includes complex billing/claims scenarios
• Suppliers are encouraged to pre-submit suggested scenarios in advance for use in the 200-Level webinars
  – Fax 701-433-5957
<table>
<thead>
<tr>
<th>WEBINAR</th>
<th>DATE</th>
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<tr>
<td>ACA Requirements: 5EO, WOPD and F2F</td>
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<td>AFO &amp; KFO</td>
<td>6/14/2017</td>
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<td>Condition of Payment Prior Authorization Program</td>
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<td>Advance Beneficiary Notice of Noncoverage (ABN)</td>
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<td>Online Q&amp;A</td>
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<td>Hospital Beds L200</td>
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<td>Lower Limb Prosthesis</td>
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<td>Advance Beneficiary Notice of Noncoverage (ABN)</td>
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<td>Oral Appliances</td>
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<td>12:00 PM CT</td>
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<tr>
<td>JD Ask the Contractor Teleconference (ACT)</td>
<td>9/7/2017</td>
<td>3:00 PM CT</td>
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Electronic Supplier Visits (ESV)

1-on-1 Training
- With a knowledgeable Noridian representative

Customized Education
- Tell us what you’d like to learn

Convenient Scheduling
- We’ll set-up a time/date that works for you

Submit an Education Request today!
Form available on the Education and Outreach page of our website.
Education Opportunities

• Webinars
• Q & A Sessions
• DME On Demand
• Education Request
• Ask the Contractor Teleconference (ACT)
  – Next scheduled ACT: June 8, 2017 (3 PM CT)
• Education and Outreach Webpage located on the Noridian Medicare Website
Noridian Medicare Portal

- Functionalities:
  - Eligibility
  - Claim status
  - Additional Documentation Request (ADR)
  - Financial Information
  - Appeal Submissions/Inquiries
  - Same/Similar
  - Plus more!

- Noridian Medicare Portal webpage located on the Noridian Medicare Website
  - Browse by Topic > Noridian Medicare Portal
    - Login
    - User Manual
    - Registration Guide
Self Service Reopenings in Noridian Medicare Portal (NMP)

- Add or remove diagnosis codes
- Add or replace modifiers
- Reprocess a claim
- Billed Amount
  - Decrease or Increase
- Procedure Code and Billed Amount
- Procedure Code, Modifier, and Billed Amount
- Units and Billed Amount
- Units, Modifier and Billed Amount
- Date of Service
  - Month and Day only
- Place of Service (can only be corrected to 12)

Noridian Medicare Website > Browse by Topic > Noridian Medicare Portal>Self Service Reopenings
Multi-Factor Authentication (MFA)

- Second layer of security for NMP accounts
- Requires a back-up method of authentication
  - First method: your email
  - Second method: text (SMS)
- Required at log-in
  - User name, password and one-time use passcode
- Mandatory effective April 1, 2017
Important Portal Reminders

• Saving Passwords
  – Manually enter in your password
  – Avoid allowing your password to auto populate

• Inactivity
  – 30 minutes automatically times out

• Logging Out
  – Failure to log out results in a 3 hour wait to log back in

• Inactivity of Accounts
  – Deactivated after 30 days inactivity
  – Deleted after 90 days inactivity
Email Updates

- Tuesday and Friday
- Latest updates and announcements
- Customizable
- Sign-up in the lower right corner of our website
- Click “subscribe”
Website Survey

• Your feedback is valuable
• Click “Yes, I’ll give feedback”
Thank you for attending!