

# DMERC

## Medicare

### News

DMERC Region A Service Office • P.O. Box 6800 • Wilkes-Barre, PA 18773-6800 • Phone (570) 735-9445 • [www.medicare-link.com](http://www.medicare-link.com)  
Number 53 • August 2000 Special Edition

---

### Notification Letters

On July 21, 2000, a notification letter was sent to electronic media claim (EMC) submitters regarding Electronic Data Interchange (EDI) changes associated with the transition from United HealthCare to HealthNow NY, Inc. **This letter contains timely and important information, which may require a response.** Please take note of the following highlights from the letter.

- The change in contractor from United HealthCare to HealthNow NY, Inc. will require a change to the Receiver ID number used with claims submissions. The current Receiver ID number is 10555, which will need to be updated to the new Receiver ID number, which is 00811. **This new number must be used for claims received at the DMERC Bulletin Board beginning 8:00 a.m. EDT, Tuesday, September 26, 2000.**
- Suppliers who are currently utilizing Electronic Funds Transfer (EFT) will need to establish a new EFT agreement with HealthNow NY, Inc. **An updated EFT agreement is included with the letter. New EFT agreements must be received no later than August 25, 2000.** This letter was sent to 750 EFT recipients, and, as of August 14, 2000, we have received only 250 responses. If you currently receive EFT benefits through United HealthCare for your DMERC Region A services, and you neglect to return an updated EFT agreement to HealthNow NY, Inc., your United HealthCare EFT agreement will become null and void. You will then have to go through the re-enrollment process after the transition.

The complete letter and the EFT agreement are available on the HealthNow NY, Inc., Upstate Medicare Division (UMD) Web site at [www.umd.nycpic.com](http://www.umd.nycpic.com). A letter to trading partners regarding crossover agreements is also included on the site.

If you have any questions, please contact the transition hotline at (607) 766-6254.

---

### Bulletin Board System (BBS) Dark Days

From Thursday, September 21, 2000, 12:00 p.m. EDT, through Tuesday, September 26, 2000, 8:00 a.m. EDT, there will be no electronic access to the Bulletin Board System (BBS). During this time, you will be unable to perform electronic functions (e.g., claim transmission, claim status inquiry, eligibility verification). Our customer service representatives will also be unable to access claim status and eligibility information during this time; they will be able to provide only general coverage information. On Tuesday, September 26, 2000, at 8:00 a.m. EDT, claims processing functions will return to the original schedule.

---

### Web Site Information

To obtain information regarding the Region A DMERC transition plan and transition status updates, visit the HealthNow NY, Inc., Upstate Medicare Division (UMD) Web site at:

**[www.umd.nycpic.com](http://www.umd.nycpic.com)**

As part of the transition, DMERC information will soon no longer be accessible from United HealthCare's Web site. Instructions on how to access DMERC information on the Internet will be posted on UMD's site once they become available.

**DMERC Medicare News**

United HealthCare Insurance Company • P.O. Box 6800 • Wilkes-Barre, PA 18773-6800

First Class  
U.S. POSTAGE  
**PAID**  
Hartford, Conn.  
Permit No. 2320