

DMERC

Medicare

News

DMERC Region A Service Office • P.O. Box 6800 • Wilkes-Barre, PA 18773-6800 • Phone (570) 735-9445 • www.medicare-link.com
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HCFA Announces HealthNow NY as the Region A DMERC's Replacement Contractor

On May 19, 2000, the Health Care Financing Administration (HCFA) selected HealthNow NY as the replacement contractor for the Region A DMERC. In February, United HealthCare notified HCFA of their intent to exit the Medicare fee-for-service program. The transition to HealthNow NY, is expected to be completed by September 22, 2000.

To the DMERC Region A Suppliers,

HealthNow NY is pleased to be selected as the replacement contractor for the Region A DMERC. For the past 21 years, we have been the Medicare Part B carrier for the 45 counties of upstate New York, processing approximately 15 million claims per year and serving over 20,000 providers and 1.6 million Medicare beneficiaries.

The transition team is comprised of employees of HealthNow NY, Upstate Medicare Division (UMD), and our vision is to be recognized as a leader in providing efficient and effective administration of health care programs. We are committed to protecting the integrity of the Medicare Program, and we employ an innovative, proactive approach to providing quality customer service.

We are committed to ensuring a smooth transition. Over the next few months, we anticipate little change in service as we go through the transition from United HealthCare to HealthNow NY. Claims will continue to be processed by the staff in Nanticoke, PA, and you can continue to use the same phone numbers and address you currently use to contact the DMERC. At this time, only the name will change.

Our representatives will be visiting with congressional leaders, agencies on aging, and provider/supplier organizations to share transition plans and offer outreach services. We expect the transition to be completed by September 22, 2000. You will be kept apprised of the activities through this newsletter, special mailings, and the HealthNow NY, UMD Web site at www.umd.nycpic.com.

HealthNow NY is proud to be awarded the DMERC contract by HCFA, and we look forward to this new business opportunity. Our extensive 21 years of experience as a Medicare Part B carrier are the foundation and cornerstone upon which we plan to successfully serve as the new Region A DMERC.

Sincerely,

William T. Wickis
HealthNow NY Region A DMERC Transition Project Officer

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