

Note: Do not use this form for MSP refunds.

This form should accompany every unsolicited/voluntary refund check. Complete and mail this form along with a check to the address listed on the bottom of this form. To request an adjustment without submitting a check, select the Non-MSP Overpayment Request option on the Forms page at <https://med.noridianmedicare.com/web/jadme/forms>.

Please do not include MSP or Demanded refunds with your non-MSP Voluntary check.

Please include the following check information: Make your check payable to Medicare DME.

Check Number: _____ Check Date: _____

Reason for Refund (For OIG Reporting Requirements)

☐ Corporate Integrity Program ☐ OIG Self Disclosure Protocol ☐ Voluntary Refund

Required Information: Please provide the following refund information for each claim.

Claim Control Number (CCN)	Beneficiary Name	Medicare Number	Date of Service	Dollar Amount to be refunded	HCPSC Code to be refunded	Reason Code
Total						

For additional claims please use the spreadsheet located at <https://med.noridianmedicare.com/web/jadme/forms>.

If the number of claims doesn't fit please include a spreadsheet.

REASON CODE FOR CLAIM ADJUSTMENT

Billing/Clerical

- 1 ☐ Corrected Date of Service _____
- 2 ☐ Duplicate _____
- 3 ☐ Corrected CPT code _____
- 4 ☐ Corrected modifier _____
- 5 ☐ Billed in error (please specify) _____
- 6 ☐ Same/similar equipment _____
- 7 ☐ Not our patient/billing error _____
- 8 ☐ Services after date of death _____

Miscellaneous

- 9 ☐ Insufficient documentation _____
- 10 ☐ Services not rendered _____
- 11 ☐ Medical necessity _____
- 12 ☐ Paid wrong provider _____
- 13 ☐ Non-covered service _____
- 14 ☐ Returned/picked up date: _____
- 15 ☐ Units change: _____
- 16 ☐ Other (please specify) _____

Other Payer Involvement

- 17 ☐ Patient in SNF
- 18 ☐ Inpatient
- 19 ☐ Patient in HMO
- 20 ☐ Patient in HHA
- 21 ☐ Patient in Hospice

Supplier Information:

Supplier name: _____

Address: _____ City: _____ State: _____ Zip: _____

PTAN and/or NPI Number: _____ Tax ID#: _____

Contact Person: _____

Telephone Number: _____ Ext.: _____ Fax Number: _____ Ext: _____

Note: If specific patient/claim Number information is not provided, no appeal rights can be afforded with respect to this refund. Providers/physicians and other entities that are submitting a refund under an OIG Self-Disclosure Protocol are not afforded appeal rights as stated in the signed agreement presented by the OIG.

Please send this form **along with a check** to:
Noridian JA DME
Attn: Refunds
PO Box 511470
Los Angeles, CA 90051-8025

The acceptance of a voluntary refund in no way affects or limits the rights of the Federal Government or any of its agencies or agents to pursue any appropriate criminal, civil, or administrative remedies arising from or relating to these or any other claims.