Change in IVIG Demonstration Implementation Support Contractor

Presented by Noridian IVIG Staff

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Noridian Healthcare Solutions, LLC

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Workshop Protocol

- Entering Workshop
  - Attendee lines are muted upon entry
- Throughout Workshop
  - Submit written question in Q & A section
- Conclusion of Workshop: Q & A Session
  - Use “Raise Hand” feature to ask questions
  - When question finished, select “Lower Hand” button
- Presentation sent out via email prior to webinar

Acronyms

- DME: Durable Medical Equipment
- IVIG: Intravenous Immune Globulin
- JA: Jurisdiction A
- JD: Jurisdiction D
- MAC: Medicare Administrative Contractor
- PDAC: Pricing, Data Analysis and Coding Contractor
- PIDD: Primary Immune Deficiency Disease

Agenda

- Change in IVIG Demonstration Support Contractor
  - What's Staying the Same
  - What's Changing
- IVIG Reminders
- IVIG Resources
- Question and Answers

IVIG Demonstration Implementation Contractor Changing

- Effective July 1
  - Due to the change in the Jurisdiction A DME Medicare Administrative Contractor (MAC) from NHIC to Noridian
  - Collaboration with NHIC for seamless transition
  - Goal is to keep things the same whenever possible
  - Communication with those impacted
    - Enrolled beneficiaries
    - Suppliers billing demonstration claims
    - Other stakeholders

Who is Noridian?

- Noridian Healthcare Solutions, LLC (Noridian) has been in the Medicare business since Medicare started
  - Have been the JD DME MAC since October, 2006
  - Also are the A/B MAC for JE and JF
  - Have been the DME Pricing, Data Analysis and Coding Contractor since 2008
  - Have experience with demonstrations
  - Headquarters are in Fargo, North Dakota

What's Remaining the Same

- Three year demonstration
  - Began October 1, 2014 and goes through September 30, 2017
    - August 15, 2017 is the last date to submit an application for coverage prior to the end of demonstration
- Who you receive IVIG from will not change
- Eligibility for demonstration remains the same
  - Beneficiaries currently enrolled in the demonstration do not need to re-enroll
  - Beneficiaries apply using the same application form
    - Submission instructions changed to send to Noridian, rather than NHIC

What's Remaining the Same [2]

- Bundled payment amount stays the same
  - In-home administration of IVIG for Primary Immune Deficiency Disease (PIDD)-Q2052
  - 2016 payment amount is $336.05
- Claim submission does not change

What's Remaining the Same [3]

- IVIG phone number is staying the same
  - Phone #: 844-625-6284
  - Updated Hours: 8:30 am – 4 pm CT

What's Remaining the Same [4]

- Transferred from NHIC to Noridian:
  - Email List
  - Previous call history
  - Applications
  - Copies of enrollment letters
  - Other IVIG demonstration documents

What's Changing – Contacts

- IVIG Demonstration questions after July 1, 2016
  - Website: http://med.noridianmedicare.com/web/ivig
  - Email: ivig@noridian.com (Use starting June 27)
  - Fax: 701-277-2428 (Use starting June 27)

Mailing Address Changes

Applications or other IVIG correspondence should be mailed to the following addresses effective June 27:

- **Mailing Address**

  Noridian Healthcare Solutions
  PO Box 6788
  Fargo ND 58108-6788

- **Courier Address**

  Noridian Healthcare Solutions
  Attn: IVIG
  900 42nd Street South
  Fargo ND 58103

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IVIG Reminders

IVIG Reminders

- **How do suppliers handle claims for beneficiaries who are enrolled in the IVIG Demonstration when the administration code (Q2052) was not submitted on the same claim as the drug?**
  - Request a written reopening with the DME MAC that processed the drug claim with the reason noted on the request.

    "We learned that this beneficiary is enrolled in the IVIG Demonstration. Because the demo administration code (Q2052) must be billed on the same claim as the drug code, please reopen CCN XXX and add this service line for Q2052."

IVIG Reminders [2]

- When billing any IVIG drug covered under the demonstration, do not bill with a date span
  - Drug must be submitted with the same from and to date
- Q2052, the administration code, must be billed as a separate claim line on the same claim for the same place of service as the IVIG drug
  - When Q2052 is billed alone, the claim will be denied

IVIG Reminders [3]

- When the drug is mailed/delivered to the patient prior to administration, do not bill the drug until the administration ("Q2052" claim line) has been performed
  - Both services should be billed on the same claim and the date of service for the administration of the drug ("Q2052" claim line) may be no more than 30 calendar days after the date of service on the drug claim line and must be in the same calendar year.
  - No more than one unit of Q2052 shall be billed per claim line.

IVIG Reminders [4]

- Ask beneficiaries if they are enrolled in the demonstration
  - It is not uncommon for a beneficiary to forget to advise their supplier
  - Supplier can call the IVIG Call Center to confirm enrollment, effective dates, etc.

IVIG Resources

- Noridian IVIG Web site: http://med.noridianmedicare.com/web/ivig
- CMS IVIG Demonstration Web Site: https://innovation.cms.gov/initiatives/IVIG/index.html
- https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/SE1424.pdf
- https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/SE1610.pdf

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Questions