



# NORIDIAN

## WISeR Connection

### Wasteful and Inappropriate Service Reduction (WISeR) Model Arizona and Washington

#### Does Procedure Fall Under WISeR Model?

Procedure and diagnosis code combinations that are included in Appendices A and B of the CMS WISeR Model Operational Guide are subject to the WISeR review process. The Unique Tracking Number (UTN) must be included when submitting these services.

Missing a UTN? When a claim is received without a UTN, the WISeR participant will request documentation for review.

Model codes are also available through the Prior Authorization Lookup Tool on Noridian's website.

#### Website Updates

Gold Card Exemption Information

Unique Tracking Number (UTN) Guidance

Part A vs Part B

#### Part A vs. Part B Authorization Guidance

Tip: Submit requests based on the service location

To help ensure prior authorization requests are submitted correctly, website guidance has been updated to clarify whether Part A or Part B requirements apply and to assist with appropriate submission of prior authorization requests. The deciding factor is where the procedure will be performed.

- Procedures performed in a hospital outpatient facility require a Part A request and UTN.
- Procedures performed in an office, ASC, or the patient's home require a Part B request and UTN.

#### Appealing Claim Denials

When a claim associated with a WISeR procedure is denied, the appropriate next step is the standard Medicare appeals process. Because these denials require an appeal, requests submitted through the self-service reopening process will not be accepted.

In cases where the WISeR Model Participant (WMP) returns a non-affirmed decision, providers have multiple opportunities to submit additional supporting documentation directly to the Participant for reconsideration. Appeals are only allowed on denied claims.



#### Provider Resources

Jurisdiction F website

[Part A WISeR](#)

[Part B WISeR](#)

[CMS WISeR Provider and Supplier Operational Guide](#)

[CMS WISeR Model](#)

#### WISeR Knowledge Hub

##### Where Additional Documentation Requests (ADR) mailed?

If the provider has added a Medical Records Correspondence Address in PECOS, the ADR will be sent to that address. Otherwise, the ADR will be sent to the Master Address on file for Part A or the Pay-to Address for Part B.